

Important Client Information

Date: 20/11/2017

Dear client,

In order to facilitate the user profile management, we are harmonizing the profile names. This is also in reflection of the inexistence of certain environments such as the Finesti Station.

The following name changes will be processed to the e-file **profile names**:

Old Profile Name	New Profile Name
Consultant Station Finesti	Guest
Guest	
Supervisor	Manager
Finesti Station manager	
Supermanager	
Manager	Operator
Validating Manager	Validator
Validating Agent	
SD avec retour	Sending Service

This does not affect the way the account operates nor the functionalities linked to the profile. This change will be effective on the 27th November 2017 and no intervention on your side is required.

Please note that there will be no interruption of our services.

You will find more information regarding the profiles under this link:

https://www.e-file.lu/wiki/index.php/E-file_Administration

Please feel free to contact us should you need further information.

Kind regards,

Helpdesk Fundsquare

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