

Info Flash - Request for Sending Service update

Date:14/12/2020

Dear client,

Please be aware that on **January 15 2021** we will update the sending process to BCL of the O4.1 and O4.2 files. This update will require the version 5.1.2 of the Sending Service.

You will find all the necessary steps to update the Sending Service in our wiki:

- Automatic update : [https://www.e-file.lu/wiki/index.php/Sending_Service#Installation .2F update with Sending Service Installer](https://www.e-file.lu/wiki/index.php/Sending_Service#Installation_.2F_update_with_Sending_Service_Installer)
- Manual update : [https://www.e-file.lu/wiki/index.php/Sending_Service#Manual installation with Command Prompt](https://www.e-file.lu/wiki/index.php/Sending_Service#Manual_installation_with_Command_Prompt)

Who is concerned?

All clients sending O4.1 and O4.2 files.

You are receiving this email because **you do not yet have the required 5.1.2 version.**

What are the consequences?

If you do not update your Sending Service, from January 15 2021 you will not be able to send O4.1 and O4.2 files anymore.

Action required?

Please update your Sending Service before the **January 15 2021**.

Should you need assistance in the update process, please contact us :

Client Support & Operations Desk

Phone +352 28 370 211

Email cso.desk@fundsquare.net
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With best regards,