Info Flash – Transmission module – Update certificate

Date:25/10/2020

Dear client,

We would like to inform you that we performed a technical update of our **encryption module** in <u>production</u> <u>environment</u>.

Who is concerned?

All e-file users performing transmission through e-file encryption modules.

Action required?

For manual transmission

e-file users will need to delete "Java cache" Please follow the attached procedure in order to help you <u>https://www.e-file.lu/wiki/index.php/Transmission_Module#Delete_Java_cache</u>

For automatic transmission

<u>No action required</u>: No action is required on your part, you will still be able to transmit your XML files through the sending service.

Additional Assistance required?

For any contractual questions:

Email:

BusinessRelationshipDevpt.ClientServiceMgt@fundsquare.net

For any technical questions:

Client Support & Operations Desk

Email:

cso.desk@fundsquare.net

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With best regards,