

Info Flash – Security Enhancement (TLS)

Date: 11/04/2023

Dear client,

We are removing the ability to use network layers TLS 1.0 and TLS 1.1. These changes are already made in UAT so you have the possibility to perform some tests.

Update on our production environment will be done on the 2nd of May 2023

Who is concerned?

All Fundsquare clients

Impacted services: www.e-file.lu and www.fundsquare.net portals and Whitelabelling services

For automatic transmission:

We performed some regression tests with the Sending Service. No trouble is expected.

For manual transmission:

Users who still uses *old* web browser may experience some troubles.

When will this happen?

We will be making the change in PROD by May 2nd.

Our system will stop to support TLS version 1.0 and 1.1 and will now only “support TLS1.2 and greater”.

Test phase?

Please note that, in the meantime, **you can already perform test transmissions using our test environment (Homologation).**

Additional assistance required?

Please contact us for any queries or additional support during business hours (8am-6pm CET) from Monday to Friday, excluding Luxembourgish bank holidays, by email or telephone.

One of our dedicated staff members will be able to assist you.

Email: csso.desk@fundsquare.net

Phone: +352 28370 211

We thank you for your trust and collaboration.

With best regards,