

## Interruption of Fundsquare Services

### Annual maintenance

#### Who is concerned?

- ⇒ All Fundsquare clients.

#### When?

- ⇒ Saturday, 8 January 2022
- ⇒ 7a.m. – 12p.m. (full interruption)
- ⇒ 12p.m.- 8p.m. (potential perturbation)

#### What is the impact for you?

All Fundsquare systems will be interrupted for annual maintenance.

We have chosen a Saturday as this day of the week will inconvenience you the least.

Please note that while the maintenance will be carried out in the morning with a full interruption to our services, we wish to inform you that potential perturbations to the systems may persist throughout the day.

However, as we will be actively monitoring the systems, we do not feel that there will be any significant issues.

#### Additional questions?

Please contact us for any queries or additional support during business hours (8am-6pm CET) from Monday to Friday, excluding Luxembourgish bank holidays, by email or telephone.

One of our dedicated staff members will be able to assist you.

Email: [cs0.desk@fundsquare.net](mailto:cs0.desk@fundsquare.net)

Phone: +352 28370 211

We thank you for your trust and collaboration.

With best regards,