



Info Flash

Email alerting Face-lifting

Date: 06/09/2018

Face-lifting of mail alerting system in e-File

Dear client,

Please be informed that we have release a new display of our mail alerting.

You will find below the list of updates we performed:

List of available alerts

According to the e-File V2 migration we have updated the list of available alerts.

In green the ones remaining, in red the ones deleted.

Alert type	Comment
creation envelope DRAFT	No more draft envelope
Procedure allocated to agent by addressee	Now with the automated process the agent affected by the CSSF is automatically the apicssf user.
Receipt of new envelope	Receipt of feedback
New procedure created	The procedure is created in the same time there is a transmission so duplicate of envelope transmission; more over there is no feature to create a procedure in e-file V2
Procedure allocated to agent by initiator	There is no notion of allocated agent by initiator in e-file V2
Envelope read	There is no notion of envelope in read or unread status in e-file V2
Procedure cancellation	Transmission cancellation by the authority
Procedure closed	Transmission closure by the authority
Envelope transmission	Transmission of an envelope to the authority



Alert type	Comment
Progress report updated	Update of the page "Etat d'avancement" e-file V1 that is not a cancellation or a closure. Not used in e-file V2.
Envelope validation refused	Upon reject of an envelope by the Validator
Request for envelope validation	Upon submission of an envelope for validation by an Operator
Envelope validation granted	Upon validation of an envelope by the Validator

Face-lifting

We have updated the text in order to reflect better the new behaviour of e-File V2

Example for a cancellation (in red the deletion and in green the additional information):

(...)

This is an alert which was automatically sent to you by e-file.lu in order to inform you that the procedure 'Submission of UCI prospectus pursuant circ. 08/371' has been cancelled by the entity ~~My Company~~ CSSF.

~~-Référence dossier : null - 02-2018 (332308),~~

- Sending subject : 2911 - Market Access - prospectus,

- Procedure reference : Submission of UCI prospectus pursuant circ. 08/371 (~~12836274~~),

- Cancellation date : ~~-~~ 28/02/2018 13:48:09,

- Initial submission date : 23/02/2018 16:43:50.

Please do not reply to this automatically generated email.

(...)



Example for a receipt of envelope (in red the deletion and in green the additional information):

(...)

Ceci est une alerte qui vous a été envoyée automatiquement par e-file.lu afin de vous informer qu'une enveloppe a été déposée par Marie-Louise Baritussio de l'entité Commission De Surveillance Du Secteur Financier.

~~Référence dossier : null - 04-2018 (336981),~~

- Procedure reference : Submission of UCI prospectus pursuant circ. 08/371 ~~(12948024),~~

- ~~Référence enveloppe~~ Sending subject : test ~~(14909909),~~

- Event occurred on : 16/04/2018 17:47:30,

- Initial submission date : 16/04/2018 16:18:20.

Please do not reply to this automatically generated email.

(...)

You can retrieve further details on the mail alerting system on our Wiki:
https://www.e-file.lu/wiki/index.php/Transmission_Module#Alert_notifications

The CSO Desk team remain at your disposal should you need any further assistance.

Best regards.